The Rise of **AI Workers.**

Accelerate your business with an always-on agentic AI workforce

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AI workers **are** knowledge workers
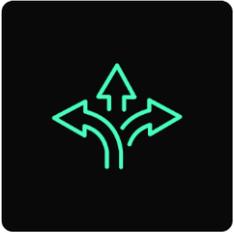
Analyze

Navigate
Read
Calculate

Understand

Extract
Interpret
Summarize

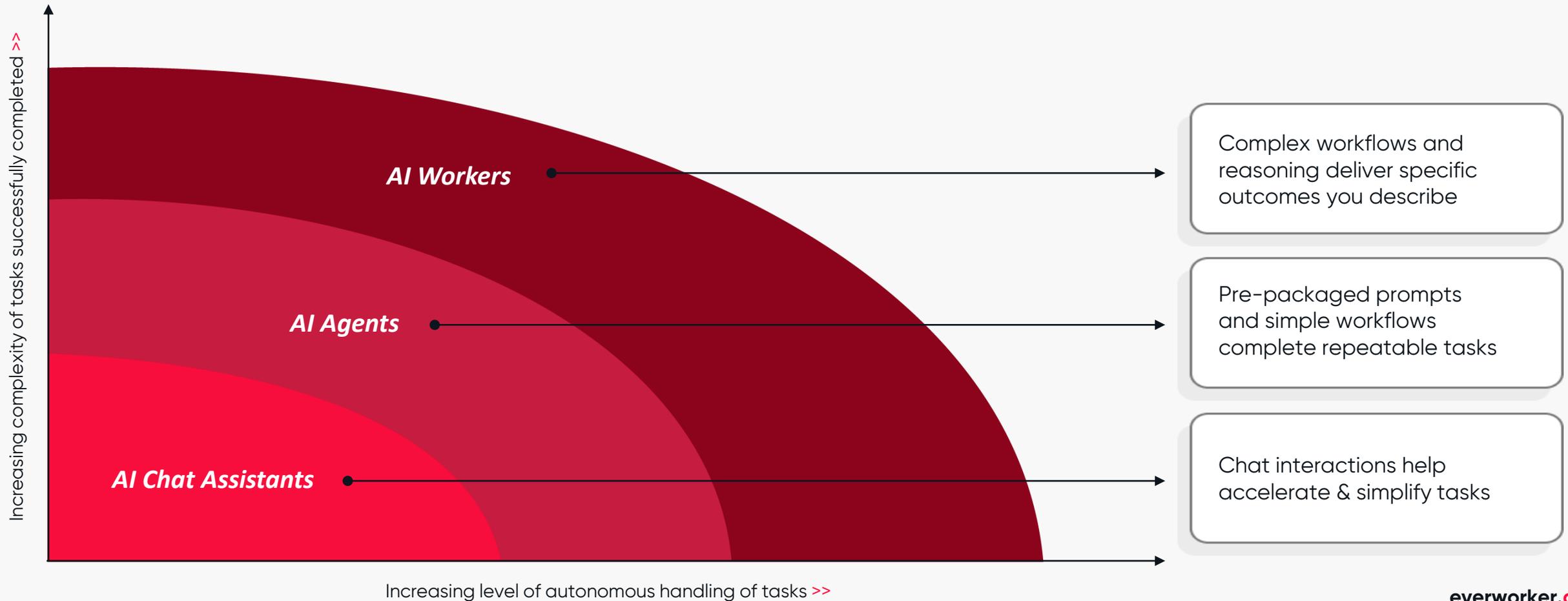**Decide**

Compare
Weigh
Choose

Execute

Click
Write
Post
Convert

Learn

Update
Adapt
Improve

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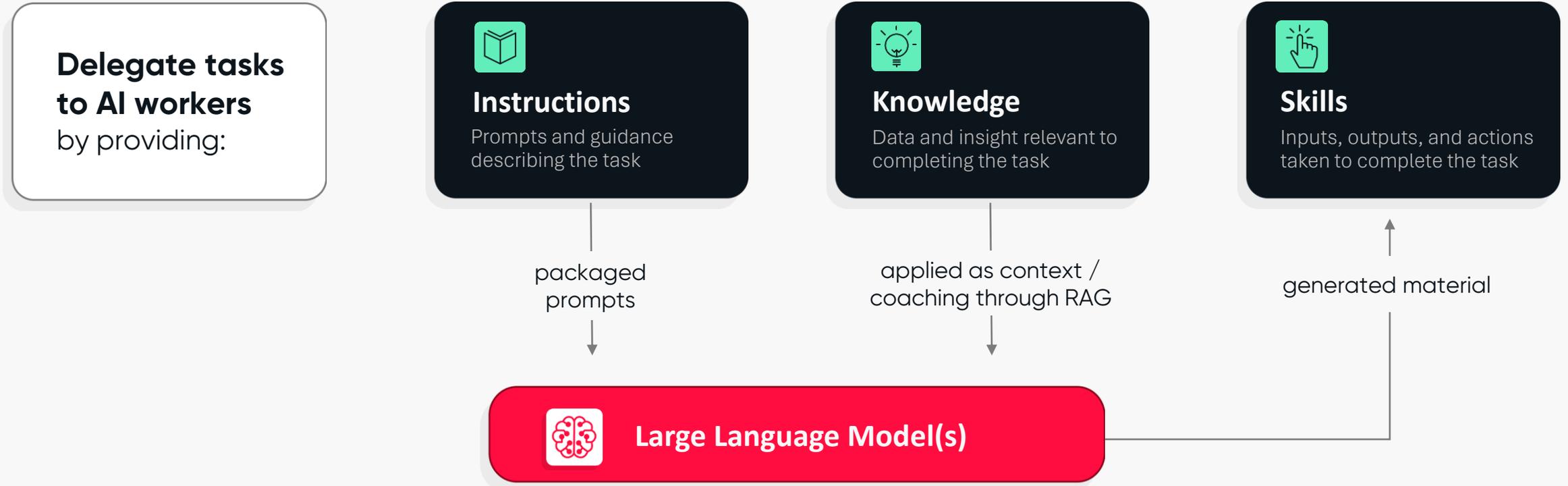
AI agent adoption happening very quickly

25% of enterprises using generative AI will deploy AI agents in 2025, growing to **50%** by 2027
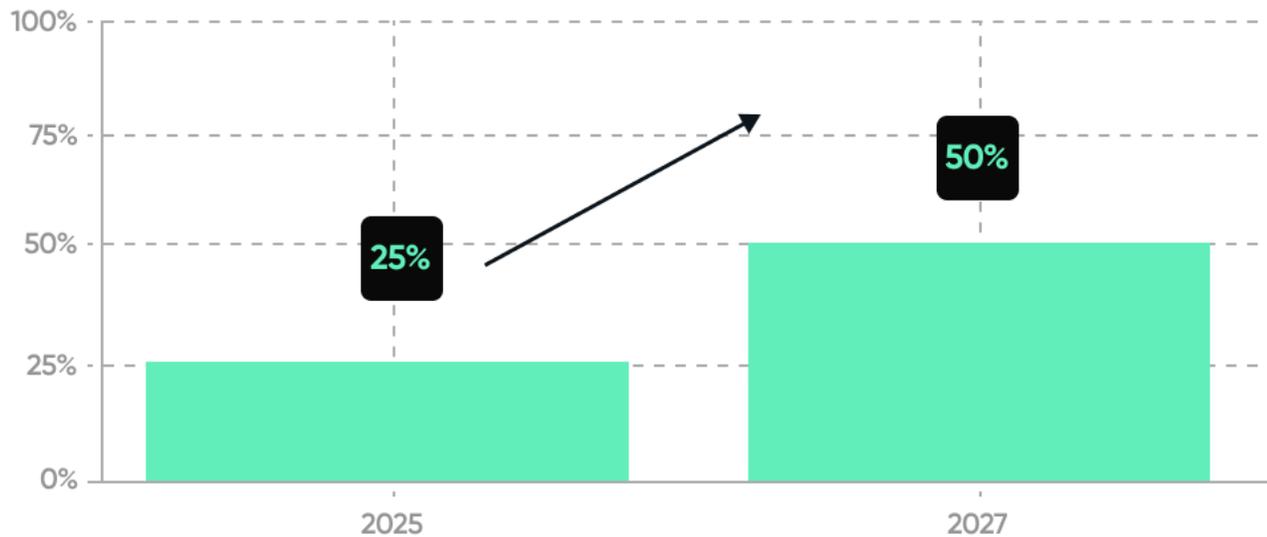
Source: Deloitte, 2024

By 2028**, 33%** of enterprise software applications will include agentic AI capabilities.

Source: Gartner, 2025

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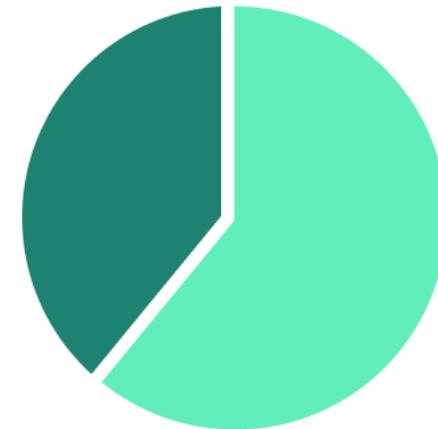
Your next employee-of-the-month will be an AI worker

82% of CIOs will be running generative AI in production by mid-2025

RBC CIO Survey

6 out of 10 enterprises plan to replace human-run services with AI-delivered services by 2030

HFS Research

By 2027, GenAI will augment 30% of all knowledge workers' tasks, up from 0% in 2023

Gartner

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Examples: AI workers in action

Customer Service

Customer Support Agent
Handles inquiries, resolves issues, and escalates complex cases alongside relevant data.

80% **Automated issue resolution**

Finance & Accounting

Invoice Processing Agent
Automates invoice validation, acceptance, data entry, and queues payments.

70% **Reduced processing time**

Human Resources

Recruitment Agent
Screens candidates for fit, shortlists top talent, and schedules interviews.

10x **Faster talent screening**

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AI increases both Revenue & EBITDA

What if you could scale a business by **turning every employee into a manager of a highly-tailored workforce**? This is **the goal of an AI-First Company**

Based on an analysis of 70+ companies, the impact is clear:

Metric	Traditional	AI-Augmented	AI-First
Revenue per Employee	$250K-$500K	$500K-$1M	$1.5M-$3M+
Customer Support Capacity (per agent)	150-250 tickets	400-600 tickets	1500+ tickets
Product Development Cycle	6-12 months	3-6 months	2-6 weeks
Marketing Efficiency (CAC:LTV)	1:3	1:5	1:8+

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Do more with more — example AI workers

Finance	Operations	HR	Customer Support	Sales & Marketing
• Invoice acceptance, validation, and payment • Employee expense validation and response • Detect fraud across systems simultaneously • Budget management and reconciliation • Identify wasted spend (expense vs usage) • Audit and compliance assistance • Procurement analysis and compliance	• Supply chain optimization agent • Inventory management assistant • Order management and fulfillment coordinator • Logistics and route planner • Production workflow optimization • Equipment maintenance scheduler	• Candidate ranking, screening, & scheduling • Onboarding assistant • Training & Development advisory and coaching • Employee benefits and policies advisor • Employee sentiment analysis and reporting • Performance review coordination • HR compliance mgmt. • Offboarding assistant	• Customer support chat Multilingual support • AI voice response • Product documentation and training agents • Automated ticket response • Product survey and feedback analysis • Sentiment analysis • Usage analysis • Attrition and loss analysis and alerting	• SEO content generation and optimization • Lead enrichment • Personalized outreach • Social media tracking and response agents • Proposal and quote generator • RFP response generator • Campaign performance and behavior analysis • Competitive intelligence and analysis

Finance	Operations	HR	Customer Support	Sales & Marketing
✓ Improve collections ✓ Better payment accuracy ✓ Reduced fraud ✓ Increased compliance ✓ Reduced cost to operate	✓ Improve collections ✓ Better payment accuracy ✓ Reduced fraud ✓ Increased compliance ✓ Reduced cost to operate	✓ Reduce recruiting costs ✓ Accelerate onboarding ✓ Improve employee sat. ✓ Increase self-service ✓ Simplify offboarding	✓ Increase self-service ✓ Reduce cost per ticket ✓ Accelerate resolution time ✓ Increase customer sat. ✓ Increase retention/upsell	✓ Improved targeting ✓ Increased response rates ✓ Lower CPAs ✓ Increased CVRs ✓ Reduced churn

Integrating
AI Workers
into your business

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We are entering the era of Mass Intelligence

Mass Communication

The era of mass communication connected the world, made us all better educated and informed, and created new industries.

For businesses, it let us connect directly to customers, transformed distribution, and turned content into a valuable commodity

Mass Personalization

The era of mass personalization connected each of us to our unique tribe(s) and gave each of us wholly individual experiences.

For businesses, this created opportunities to expertly cater to highly distinct audiences, creating new revenue channels and locking in loyalty.

Mass Intelligence

If every person in the world has super intelligence at our fingertips, what changes will this bring to our daily lives?

If every business can access the most specialized knowledge, skills, and expertise in the world, what will this make possible?
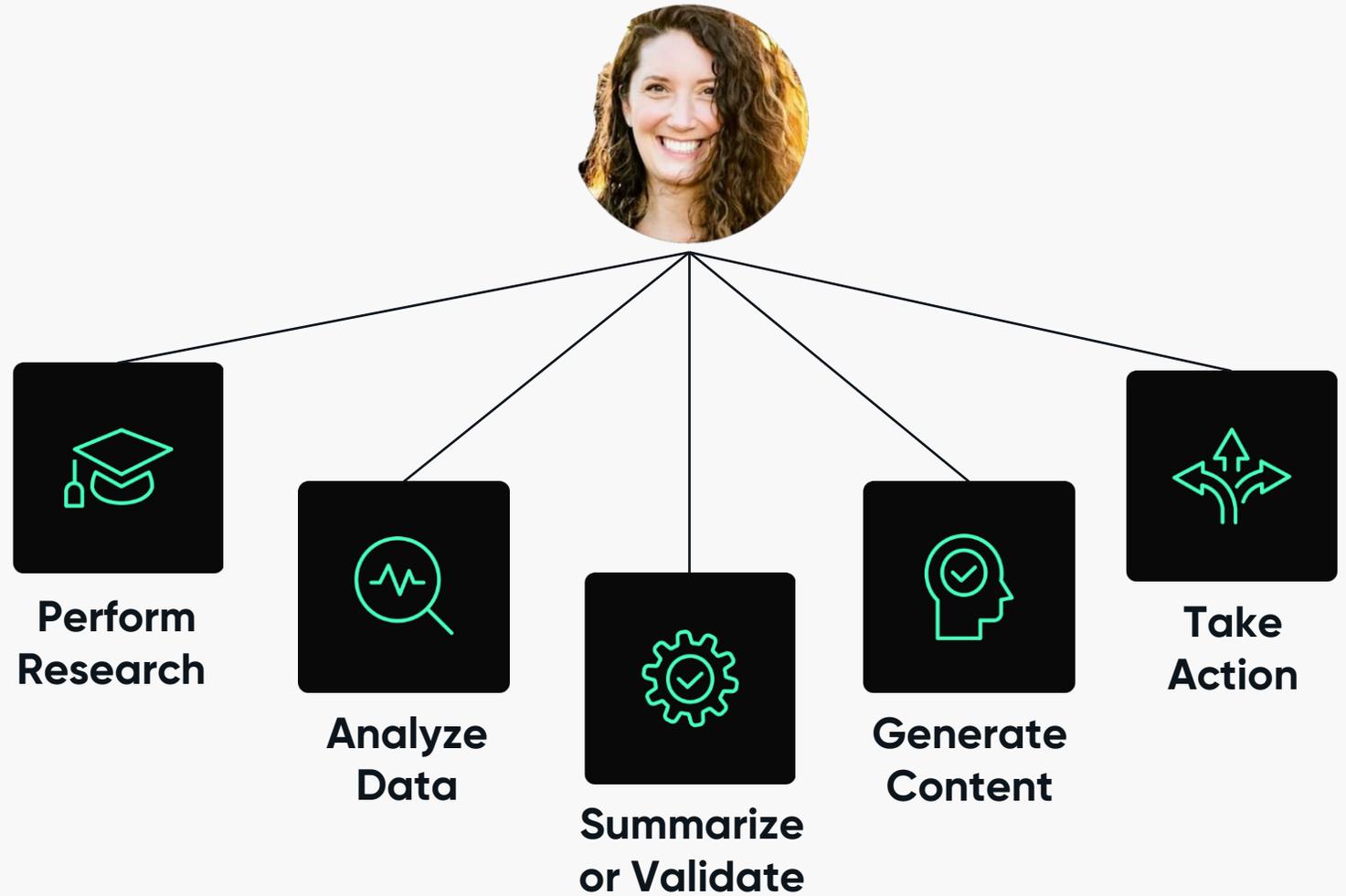
The current realized value of AI is simple:

Unlimited
Capacity

The ability to add resources
for common knowledge worker tasks
without hiring limitations
and at a fractional cost

Access to
New Capabilities

The ability to add new capabilities
to your operations, products, or services
that were not possible before
due to business constraints

Take a "crawl, walk, run" approach to AI adoption

Phase 1
Human with assistant

Every employee has an AI assistant that helps them work better and faster

Phase 2
Human-agent teams

Agents join teams as "digital colleagues," taking on specific tasks at human direction

Phase 3
Human-led, agent-operated

Humans set direction and agents execute business processes and workflows, checking in as needed

Source: Microsoft 2025 Work Trend Index

The Now-Anyone-Can-Create AI Workers With Ease Company.

At EverWorker, we exist to help leaders unlock limitless potential at work.

Thank You

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Appendix

Emerging org archetypes in AI adoption

BUILD FOR FUTURE

Strategic focus

The Horizon Builder
Investing in AI to enable new capabilities while retaining structure to scale it

The Reinventor
Breaking down org silos to fully redesign teams and roles around AI systems

The Scaler
Driving productivity by layering AI onto intact role structures

The Streamliner
Collapsing layers and merging adjacent roles to reduce cost and complexity

OPTIMIZE THE NOW

PRESERVE ROLES

Talent philosophy

REIMAGINE THE MODEL

Source: "AI is Moving Faster than Your Workforce Strategy", BCG

Disruption Potential of AI

Measuring the operational impact
of generative AI
on job functions

Major Group	Coverage	Completion	Scope	Score	Employment
Sales and Related	0.56	0.89	0.51	0.32	13,266,370
Computer and Mathematical	0.64	0.86	0.48	0.30	5,177,390
Office and Administrative Support	0.56	0.89	0.49	0.29	18,163,760
Community and Social Service	0.51	0.88	0.44	0.25	2,216,930
Arts, Design, Entertainment, Sports, Media	0.59	0.80	0.49	0.25	2,039,830
Business and Financial Operations	0.49	0.89	0.47	0.24	10,087,850
Educational Instruction and Library	0.46	0.89	0.46	0.23	8,328,920
Architecture and Engineering	0.49	0.84	0.46	0.22	2,523,090
Personal Care and Service	0.39	0.90	0.45	0.20	2,959,620
Life, Physical, and Social Science	0.39	0.88	0.46	0.20	1,381,930
Food Preparation and Serving Related	0.32	0.91	0.43	0.18	13,142,870
Management	0.27	0.90	0.45	0.14	10,445,050
Protective Service	0.33	0.84	0.40	0.14	3,484,710
Legal	0.33	0.89	0.42	0.13	1,196,870
Healthcare Practitioners and Technical	0.25	0.91	0.39	0.12	9,251,930
Installation, Maintenance, and Repair	0.22	0.92	0.41	0.11	5,979,150
Production	0.23	0.91	0.41	0.11	8,419,460
Transportation and Material Moving	0.21	0.92	0.38	0.11	13,664,940
Building, Grounds Cleaning, Maintenance	0.15	0.94	0.38	0.08	4,403,350
Construction and Extraction	0.16	0.92	0.40	0.08	6,188,720
Farming, Fishing, and Forestry	0.11	0.92	0.39	0.06	422,740
Healthcare Support	0.13	0.90	0.38	0.05	7,063,540

*N*ote: Metrics reported as mean of user goal and AI action

6 Characteristics of AI leaders

What do the companies that currently benefit the most from AI have in common?

"62% of AI's value [today] lies in core business functions"

1. **They focus on core business processes as well as support functions.**

2. **They are more ambitious.**

3. **They integrate AI in both cost and revenue generation efforts.**

4. **They invest strategically in a few high-priority opportunities to scale and maximize AI's value.**

5. **They focus their efforts on people and processes over technology and algorithms.**

6. **They have moved quickly to focus on GenAI.**

Source: Boston Consulting Group, "AI Adoption in 2024"

Typical skill profile of successful AI leaders

Operations
38%

Business strategy
57%

Innovation
56%

Data
73%

Technology
54%

Business

Technology
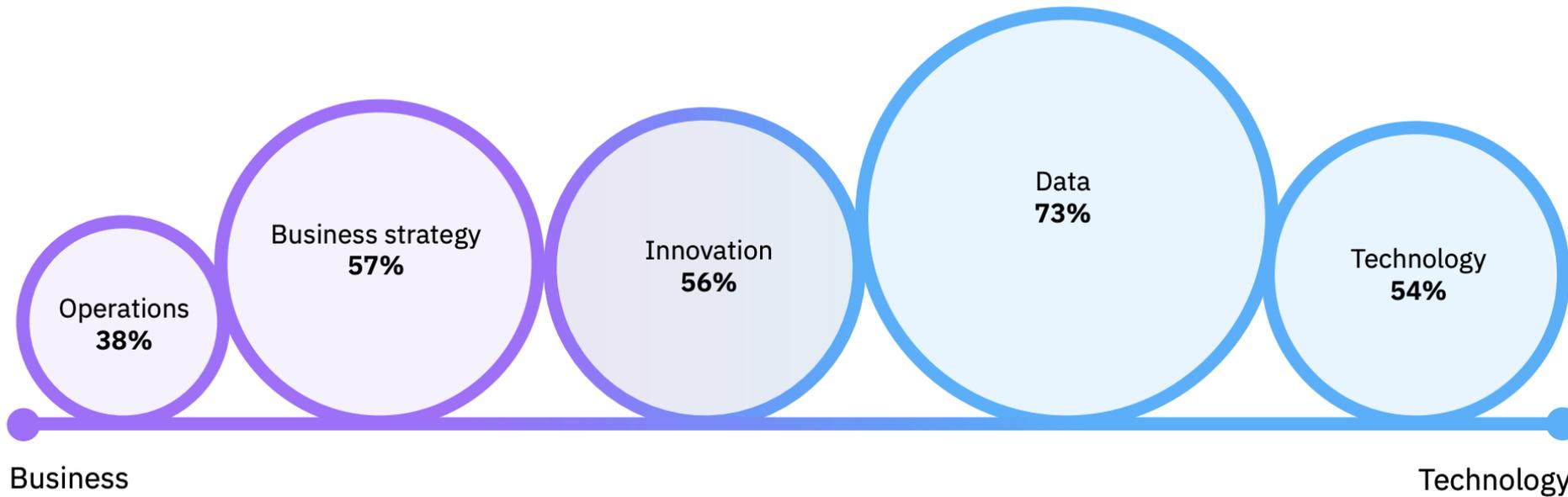
Survey question: Thinking about your career as a whole, in which of the following areas have you focused?

Adoption of AI agents in the enterprise

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Number of deployments of any single agent

Execution is common between companies, so vertical agents are a good fit.

Execution is unique to a specific business, so horizontal platforms are required.

All agents running in support of enterprise use cases

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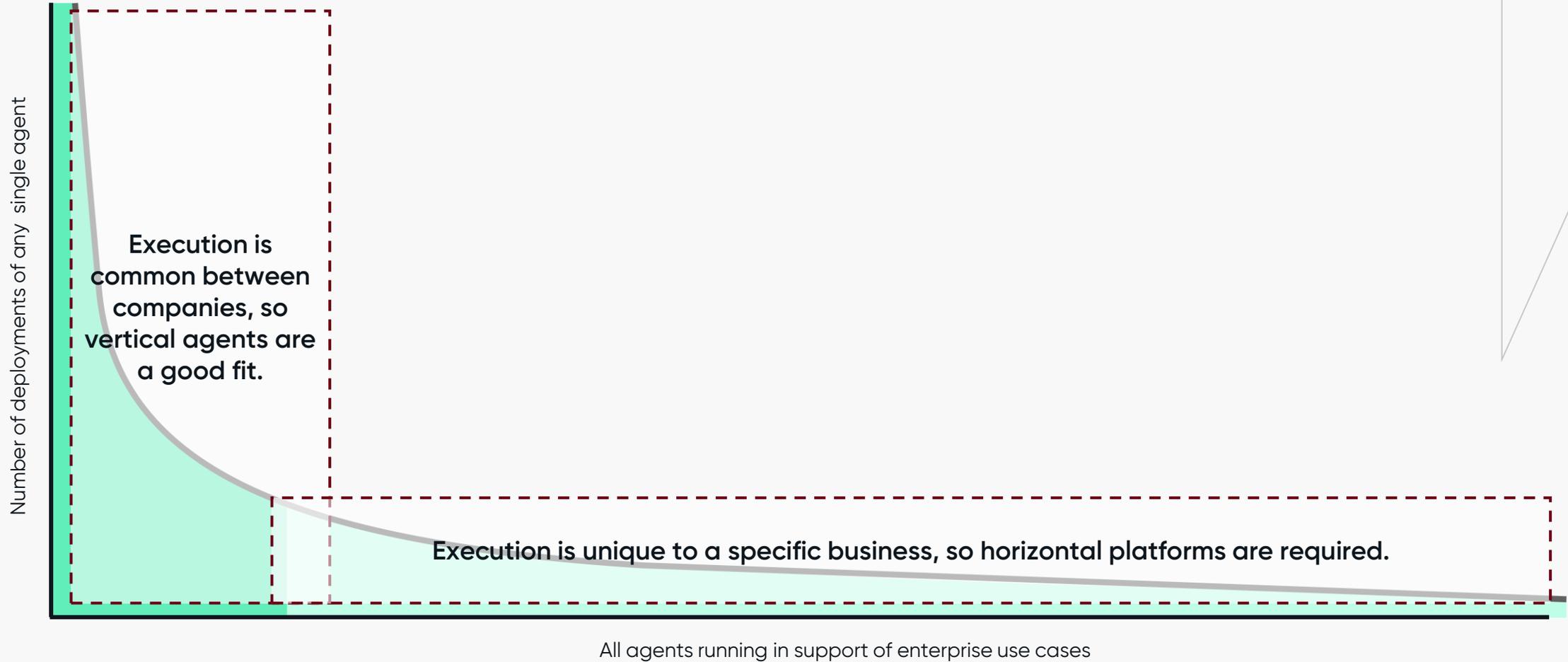
Platforms help create competitive differentiation

Source: Gartner
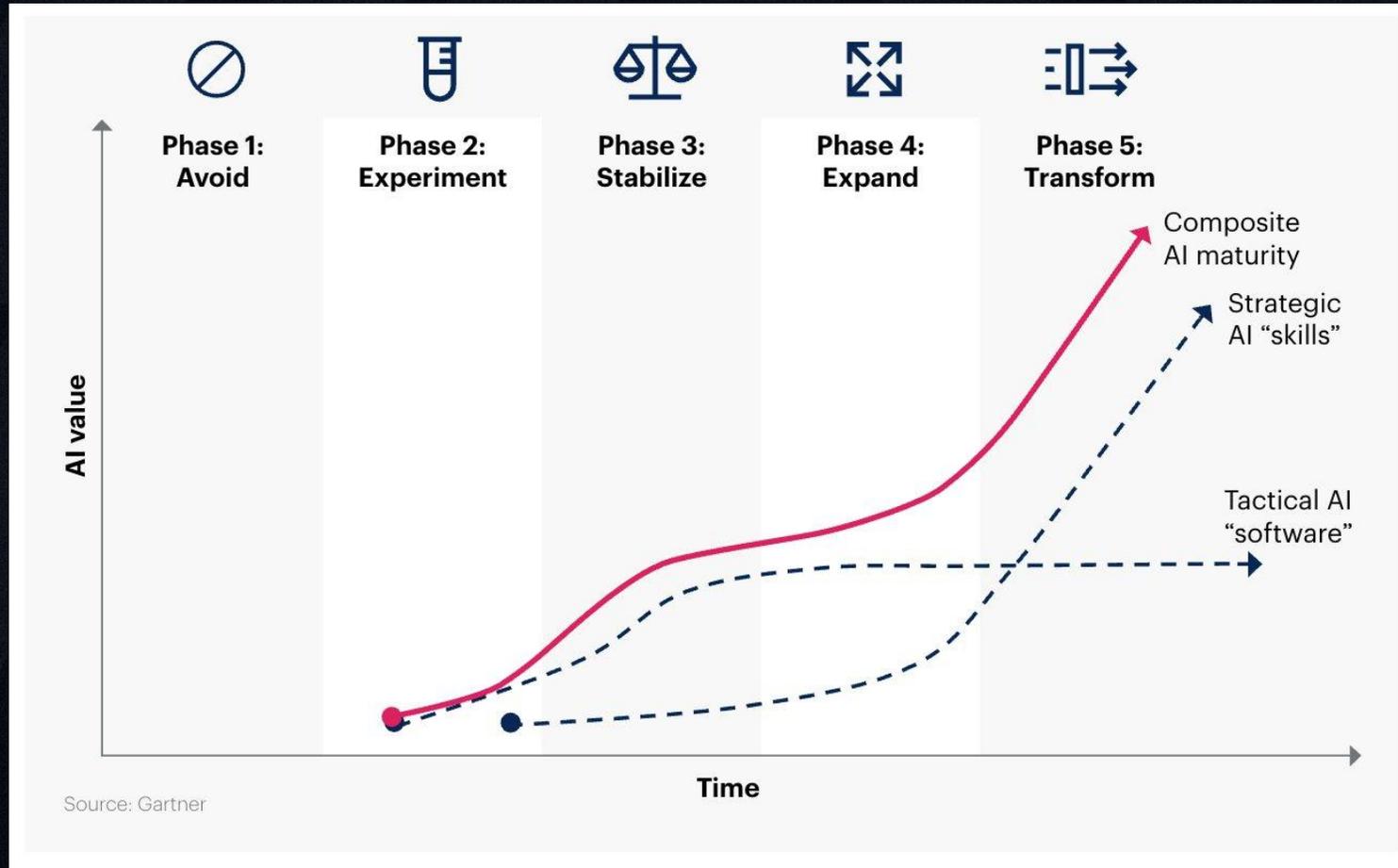
Tactical AI —
AI embedded in purchased platforms that addresses common operations offers a short-term return on investment, but the widespread availability of these solutions offers no relative competitive benefit or differentiation.

Strategic AI —
AI-driven solutions that address the unique circumstances of a company. Although strategic AI requires a longer-term investment, it increases an enterprise's long-term competitive position.

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AI will **eliminate the need** for most back-office teams

BPOs Will Be Disrupted By AI Agents
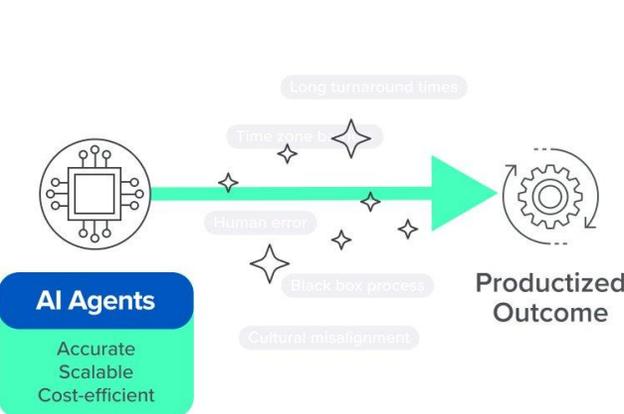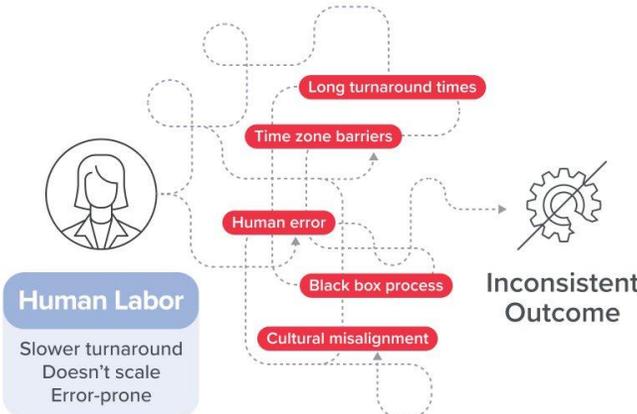
Common Work Includes:
Call Center Operations, Data Processing, Financial Reconciliation, IT Management, HR Outsourcing

Levels of Human Agency Scale (HAS)

Not all tasks are created the same: mapping the role of
AI automation versus AI augmentation

Source: "Future of Work with AI Agents", Stanford University

	HAS H1	HAS H2	HAS H3	HAS H4	HAS H5
Team Dynamics	**AI Agent Drives Task Completion** The AI agent takes primary reponsibility for task execution with no or minimal human oversight.		**Equal Partnership** The human and the AI agent collaborate closely throughout the task.	**Human Drives Task Completion** The human takes primary responsibility for task execution with varying levels of AI assistance.	
Required Human Involvement	AI agent handles the task entirely on its own without your involvement.	AI agent needs your input at a few key points to achieve better task performance.	AI agent and you work together to outperform either alone.	AI agent needs your input to successfully complete the task.	Task completion fully relies on your involvement.
AI Role	**Automation** AI replaces human capabilities		**Augmentation** AI enhances human capabilities		
Example Tasks	• Transcribe data to worksheets and enter data into computer. • Run monthly network reports.	• Devise trading, option, or hedge strategies. • Accept payment on accounts.	• Create core game features, including storylines, role-play mechanics, etc. • Compile and analyze experimental data and adjust experimental designs as necessary.	• Coordinate and direct the financial planning, budgeting, procurement, or investment activities. • Design, plan, organize, or direct orientation and training programs.	• Participate in online forums or conferences to stay abreast of online retailing trends, techniques, or security threats.