

BMW  
GROUP



# FROM COORDINATION TO COGNITION: AGENTIC AI FOR PERSONALIZED AUTOMOTIVE SYSTEMS

Dogukan  
Sonmez



**Doğukan  
Dogukan  
Do-u-kan**

# THE ULTIMATE DRIVING MACHINE + ULTIMATE COMPANION

## Driving Only

*Cars had a clear purpose: going from A to B — simple and easy to control.*

## Feature Explosion

Now we have 1000+ features, apps, and data signals, integrated across navigation, entertainment, safety, and comfort.



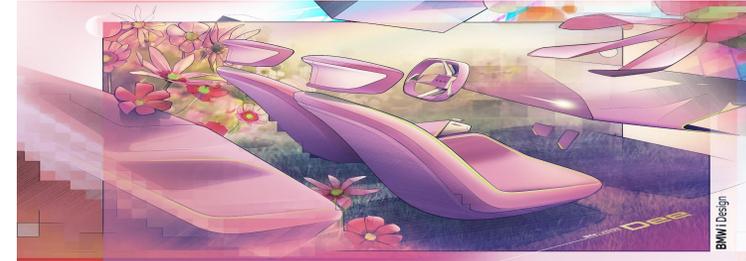
## Digital Ecosystem

Cars are becoming adaptive ecosystems, seamlessly personalizing experiences and creating journeys beyond transport.



# BEYOND TRANSPORTATION: CARS AS CONNECTED ECOSYSTEMS

- Many instruments (features, apps, departments, data)
- From simple controls to **immersive infotainment ecosystems**
- Driving becomes more than transport — it's an **experience**



# A CAR IS LIKE A SYMPHONY ORCHESTRA

 *Each feature is an instrument; navigation, music, communication, comfort..*

 *Harmony creates seamless, enjoyable journeys.*

 *Without orchestration, it's just noise.*

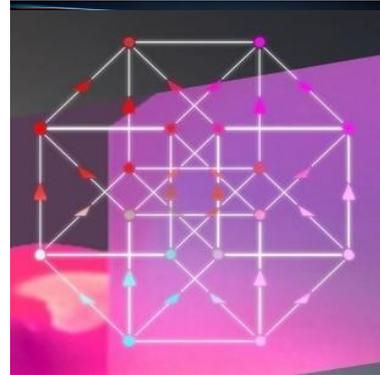
 *The car becomes the conductor, delivering a personalized experience every drive.*



# CHALLENGES BENEATH THE SURFACE

True personalization  
requires orchestration:  
The car must act as  
conductor.

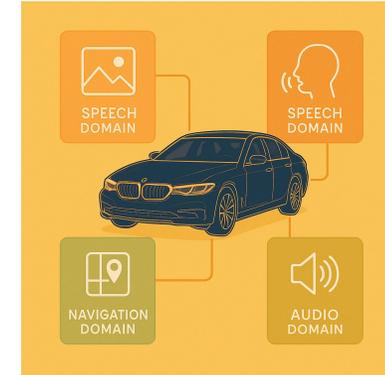
**ONE DOES  
NOT SIMPLY  
CONDUCT AN  
ORCHESTRATOR**  
*It requires being a  
SYMPHONY ORCHESTRA  
CONDUCTOR*



**Context** is  
multi-dimensional:  
user, location, time,  
weather, traffic, mood.



**Preferences** are  
constantly changing  
and highly situational



**Technical heterogeneity:**  
sensors, APIs,  
different data formats,  
Each app has its own  
domain



**Privacy by design** is  
essential with so much  
personal data flowing  
through the car

# THE OLD WORLD OF IF-ELSE

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## Rule-Based Personalization

- Works for **toy problems**
- Rules grow exponentially, impossible to maintain at scale

*If morning → turn on seat heating*

*If traffic jam → suggest alternative route*

*If raining → adjust wipers & lights*

```
def route_request(ctx):
    if ctx.level1:
        if ctx.level2:
            if ctx.level3:
                if ctx.level4:
                    if ctx.level5:
                        if ctx.level6:
                            if ctx.level7:
                                if ctx.level8:
                                    if ctx.level9:
                                        if ctx.level10:
                                            return handle_deep(ctx)
                                        else:
                                            return handle_alt10(ctx)
                                    else:
                                        return handle_alt9(ctx)
                                else:
                                    return handle_alt8(ctx)
                            else:
                                return handle_alt7(ctx)
                        else:
                            return handle_alt6(ctx)
```

---

## Single Foundation Model

- **Too big** → difficult to embed in **resource-constrained environments**
- **Too rigid** → prevents **modular development** and team scalability



# SEARCH FOR A BETTER SOLUTION

Agentic AI is rapidly emerging, with agents appearing across tools, services, and platforms

ChatGPT 5 ▾

What are the latest AI trends?

Here are some of the *latest AI trends* for 2025–2026, drawn from academic, industry, and news sources. If you want, I can zoom in on specific sectors (e.g. healthcare, robotics, ethics), too.

**Key AI Trends**

- Agentic AI**  
Autonomous agents that can act, plan, and move beyond tools to collaborators that



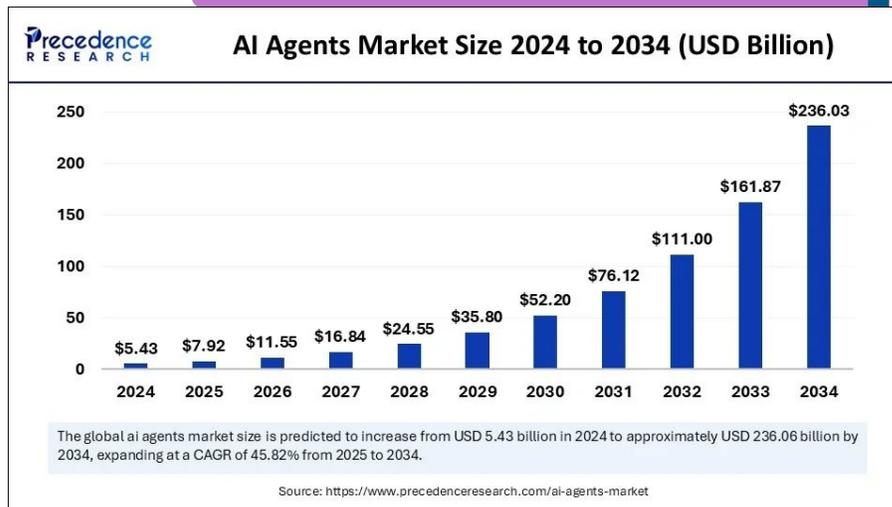
Hello, Dogukan

What are the latest AI trends?

+ Tools

◆ The artificial intelligence landscape is evolving at a rapid pace. Here are some of the most significant and recent trends shaping the field:

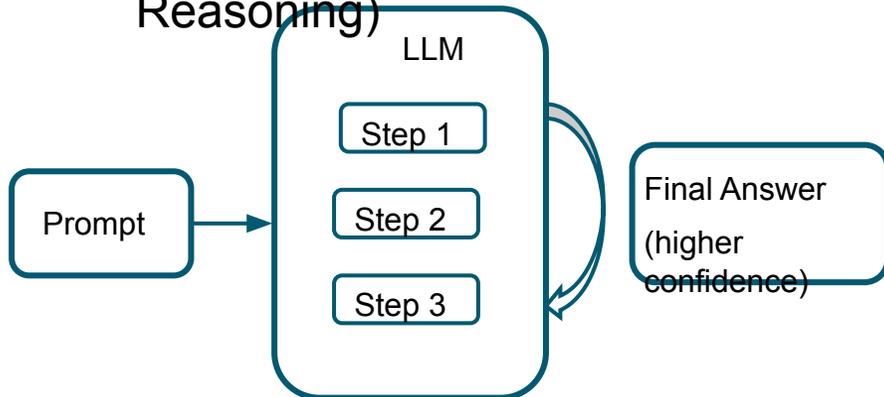
- 1. The Rise of Agentic AI and Autonomous Systems**  
This is one of the most significant shifts. While traditional AI models respond to specific commands, "agentic" AI is designed to act autonomously to achieve a goal. These systems can:



# LLM REASONING: THE PATH TO AGENTIC AI

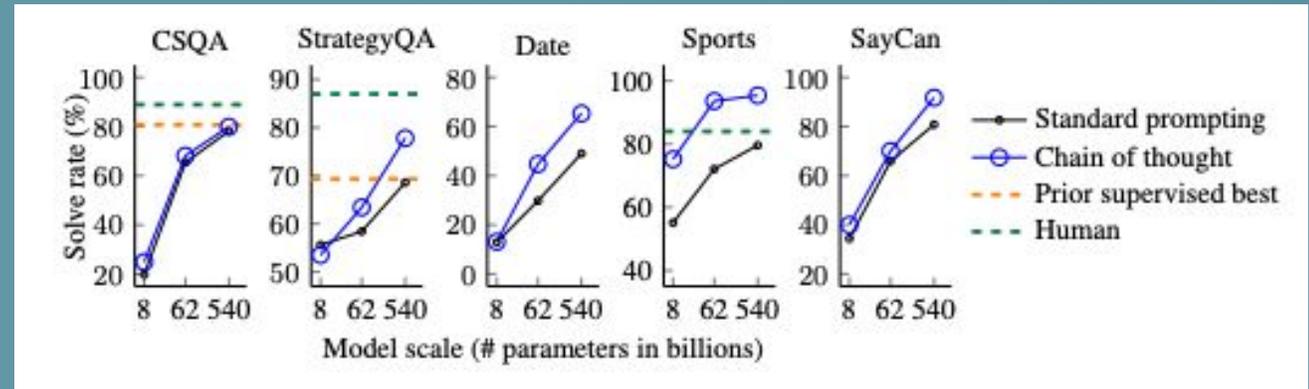
- **Intermediate steps** improve accuracy through step-by-step reasoning.
- **Self-consistency** boosts reliability by aggregating multiple reasoning paths.
- **Limitations:** sensitive to distractions, poor self-correction, lack of knowledge.

LLM with CoT (Better Reasoning)



Reasoning  
Traces (CoT)

## Chain-of-Thought Prompting Elicits Reasoning in Large Language Models



[Jason Wei, Xuezhi Wang, Dale Schuurmans, Maarten Bosma, Brian Ichter, Fei Xia, Ed Chi, Quoc Le, and Denny Zhou. Chain-of-thought prompting elicits reasoning in large language models. NeurIPS 2022](#)

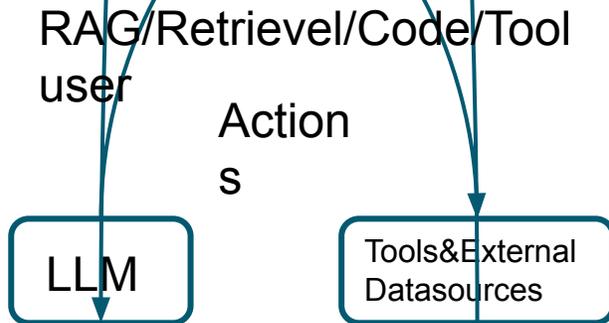
# LLM KNOWLEDGE AND TOOL USAGE: THE PATH TO AGENTIC AI

**Knowledge gaps:** LLMs need external data for up-to-date or specialized information.

**Tool integration:** Some tasks require specific tools or computations beyond text generation.

**Challenges:**

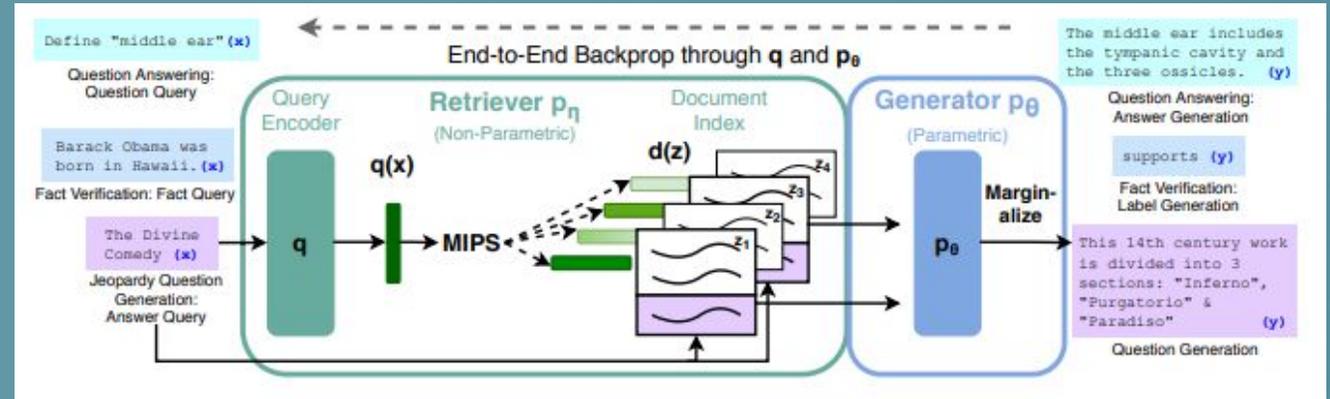
- Multiple tool calls increase complexity
- Lack of Reasoning



Observatio

ns

## Retrieval-Augmented Generation for Knowledge-Intensive NLP Tasks



Lewis, P., Yih, W.-t., Riedel, S., & Yih, W.-t. (2020). *Retrieval-Augmented Generation for Knowledge-Intensive NLP Tasks*. arXiv preprint arXiv:2005.11417.

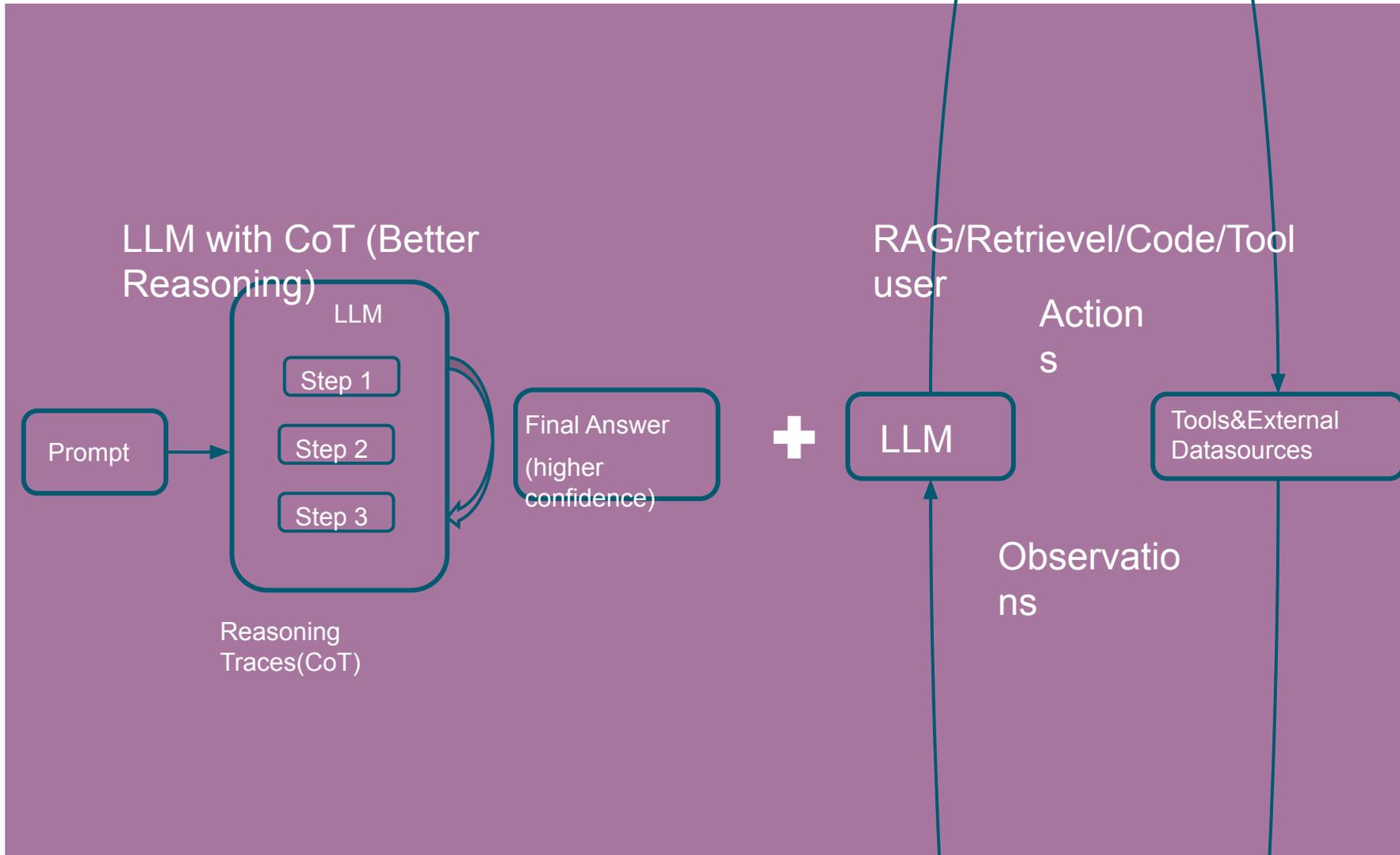
# UNIFIED SOLUTION: THE PATH TO AGENTIC AI

🧩 **Reasoning (CoT)** → Breaks problems into logical steps.

📖 **Knowledge (RAG)** → Fills gaps with up-to-date, specialized data.

🔧 **Tools** → Execute actions beyond text (APIs, computations, services).

🚀 **Combined** → Adaptive workflows that solve real-world challenges.



# LLM POWERED AI AGENT

👁️ *Perception & Memory* → Capture context and user preferences.

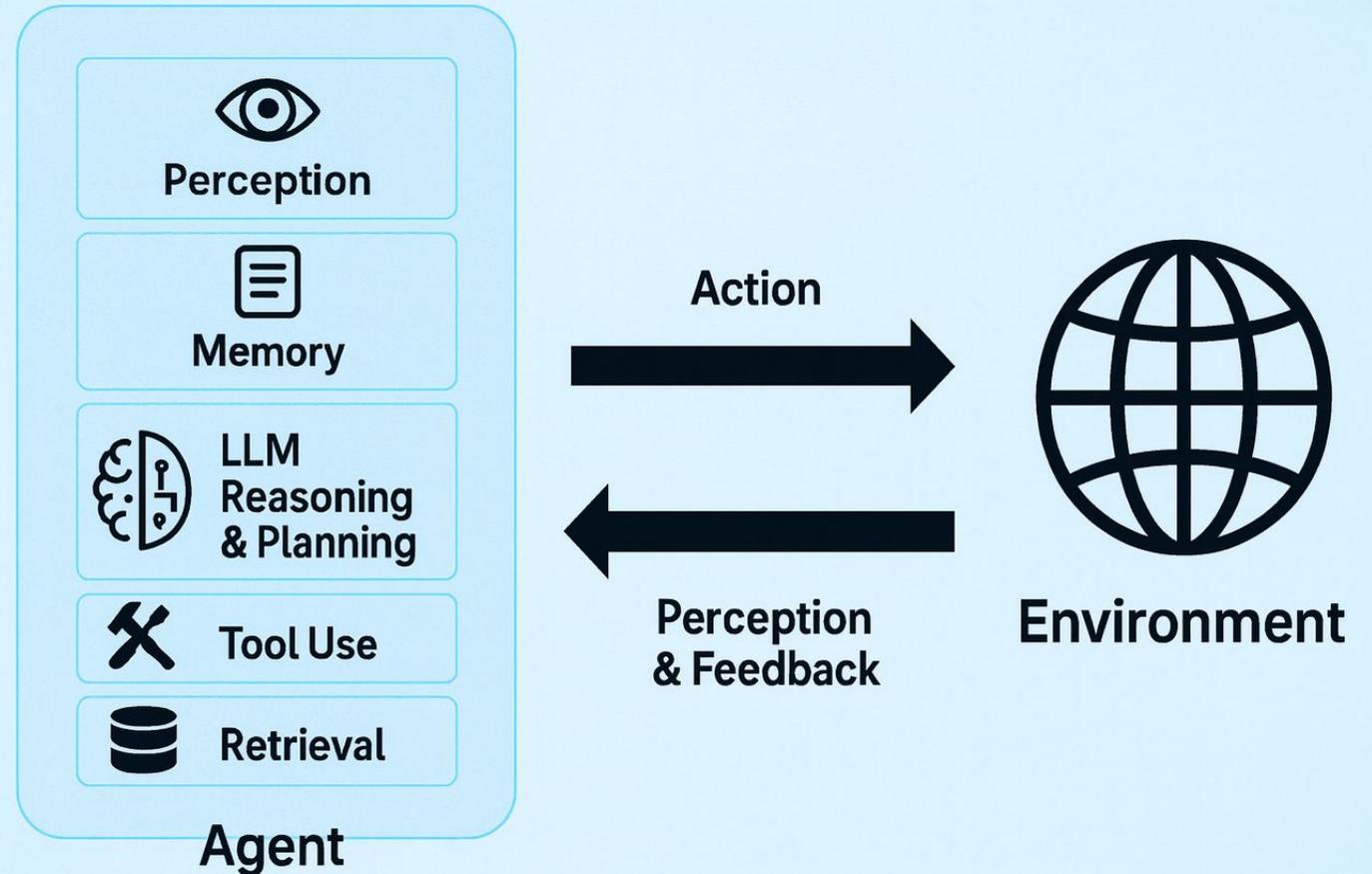
🧠 *Reasoning & Planning* → Decide next best actions.

🔧 *Retrieval & Tool Use* → Access knowledge and execute tasks.

🔄 *Action & Feedback* → Adapt and evolve in real time.

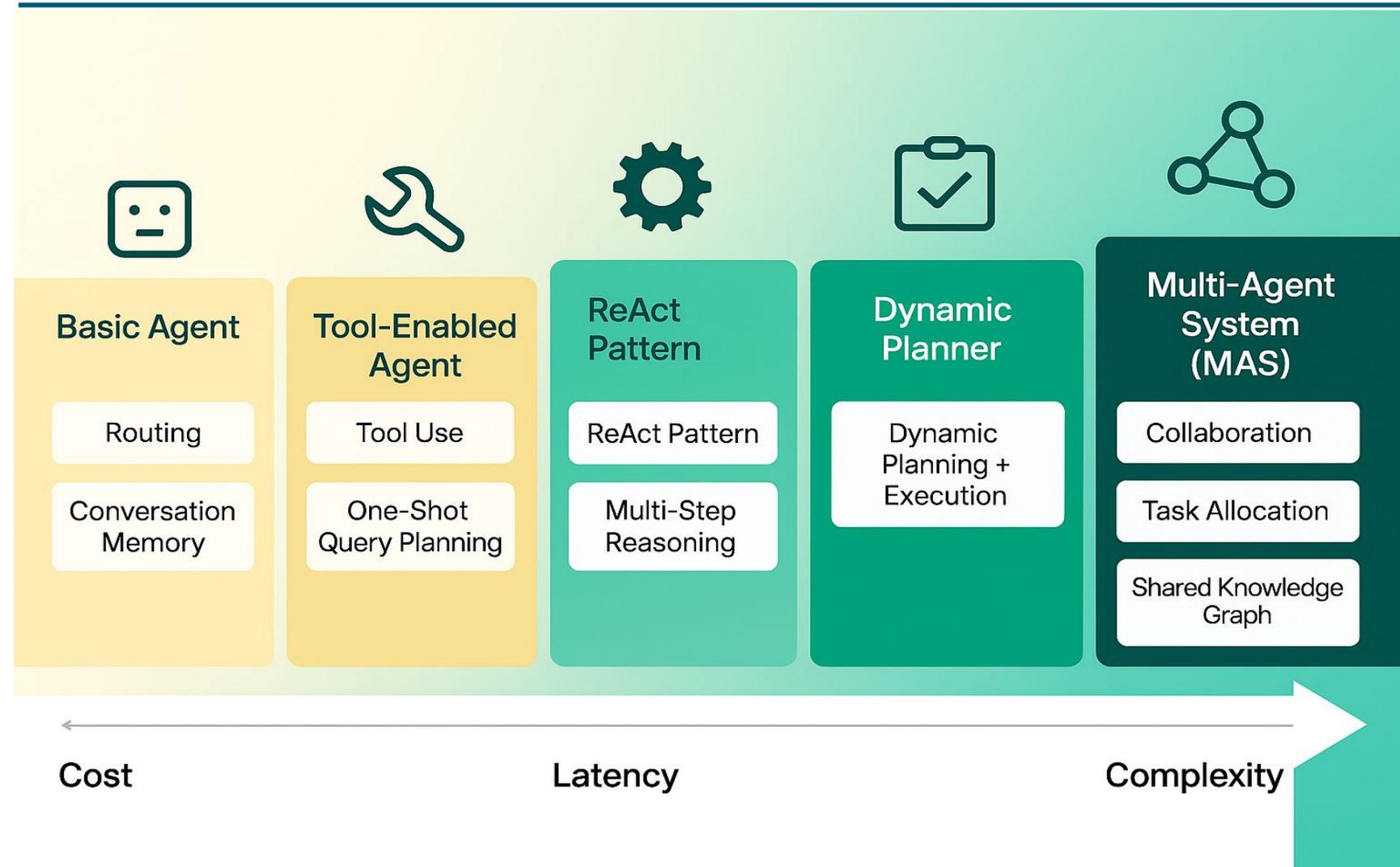
## ⚡ *Performance Boost*

- GPT-3.5 (zero-shot): **48.1%**
- GPT-4 (zero-shot): **67.0%**
- GPT-3.5 + Agent Loop: **95.1%**



# SCALING AGENT CAPABILITIES

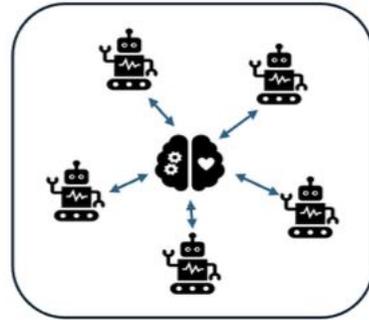
- **Single-Agent** → Simple, lightweight tasks.
- **Collaborative Agents** → Coordinate for more complex workflows.
- **Multi-Agent Systems** →
  - Dynamic, large-scale orchestration.



# COORDINATION UNLOCKS COGNITION - MULTI-AGENT SYSTEMS (MAS)

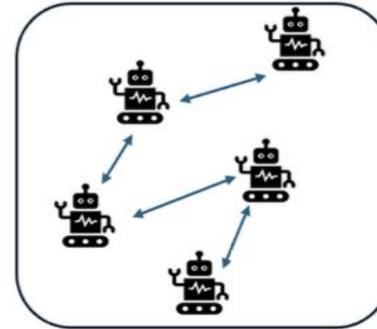
## Core Traits of MAS:

- **Autonomy** — agents act independently
- **Task Distribution** — subtasks split and assigned
- **Communication** — coordinate and delegate actions
- **Adaptation & Feedback** — adjust dynamically
- **Aggregation** — combine results into coherent outcomes



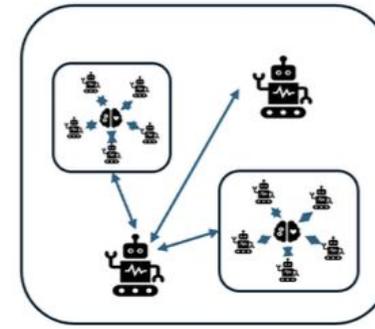
### Centralized

One controller assigns tasks



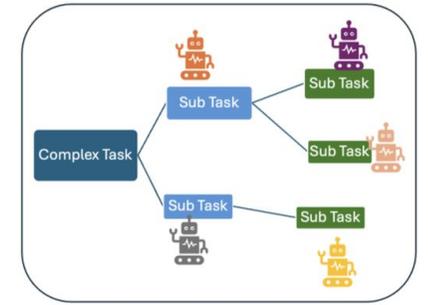
### Decentralized

Peer-to-peer decision-making



### Hierarchical/Hybrid

Central guidance + local autonomy



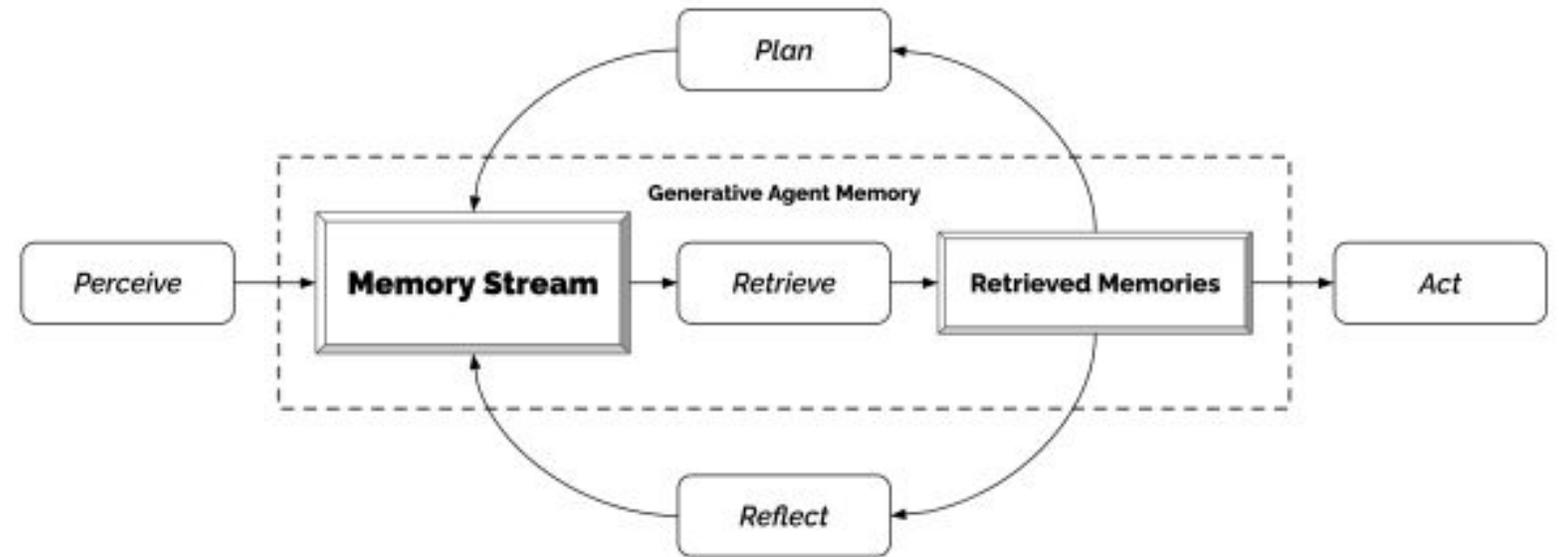
Task Decomposition And Agent Assignment

### Workflows

A workflow defines how tasks are decomposed, delegated, and executed across agents to achieve a common goal.

# COGNITIVE ARCHITECTURES

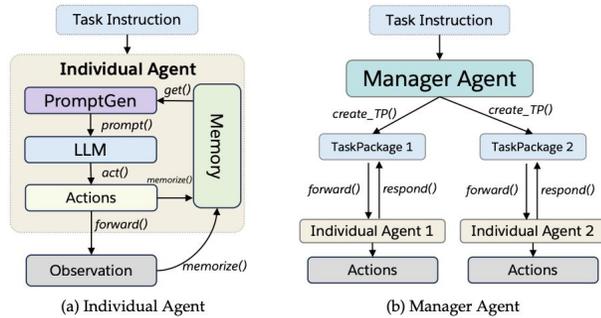
- Can cognitive architectures help us understand how the human mind works?
- Can we design general-purpose computational agents capable of performing human tasks?



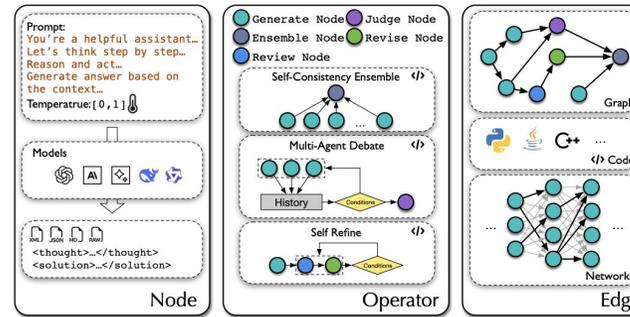
Cognitive architectures capture the shared mechanisms behind diverse cognitive behaviors, aiming for a unified understanding of human cognition.

J. S. Park, J. C. O'Brien, C. J. Cai, M. R. Morris, P. Liang, M. S. Bernstein. Generative agents: Interactive simulacra of human behavior, in Proceedings of the 36th Annual ACM Symposium on User Interface Software and Technology (ACM, 2023)

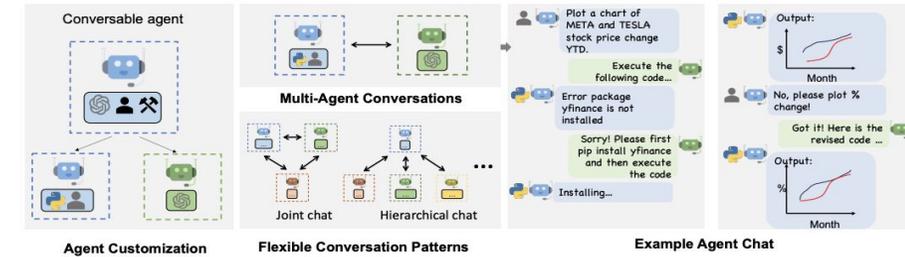
# EXISTING MAS APPROACHES – MAS FRAMEWORKS



**Z. Liu et al. AgentLite:** A lightweight library for building and advancing task-oriented LLM agent systems. arXiv, 2024.



**Z. Li et al. Autoflow:** Automated workflow generation for large language model agents. arXiv, 2024.



**Q. Wu et al. Autogen:** Enabling next-gen LLM applications via multi-agent conversation. arXiv, 2023.

## AgentLite

Multi-agent hierarchical orchestration with layered planning and task decomposition

## Autoflow

Automates workflow generation using LLM-driven programs

## Autogen

Modular, conversational framework with flexible communication.

# FROM SILOS TO HARMONY IN THE CAR

- Each function evolves into an **autonomous agent**
- **Services and tools** connect seamlessly via **standard protocols(MCP or A2A)**.
- Reduce **complexity** and integrates diverse systems across departments.



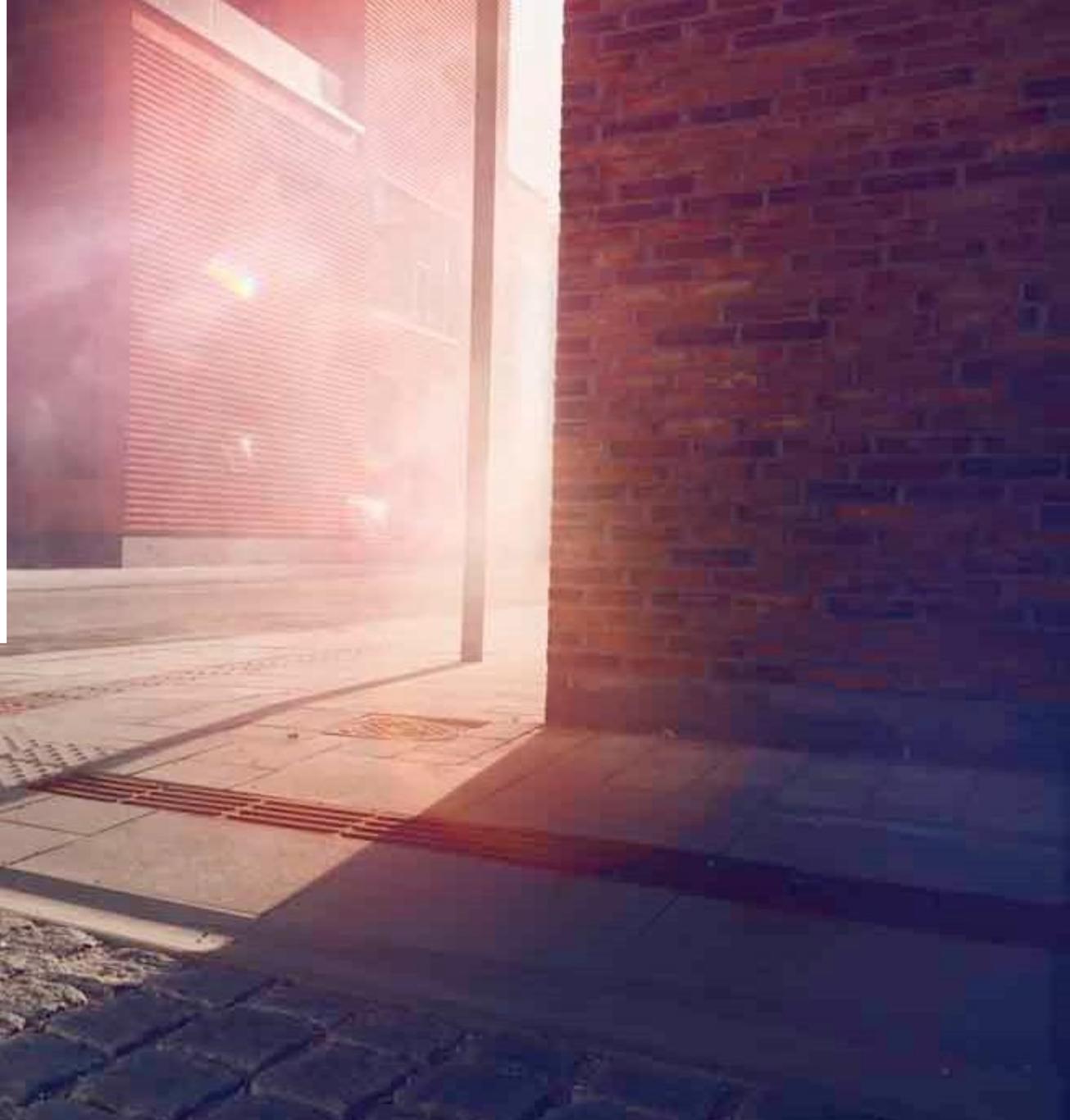


# THE ROAD AHEAD

 *Autonomous* — cars that act beyond simple automation.

 *Adaptive* — continuously learning from driver and environment.

 *Connected* — orchestrating services into one seamless ecosystem.



# MULTI MODEL AGENTIC REASONING

## Agentic AI for Multi-Agent Reasoning

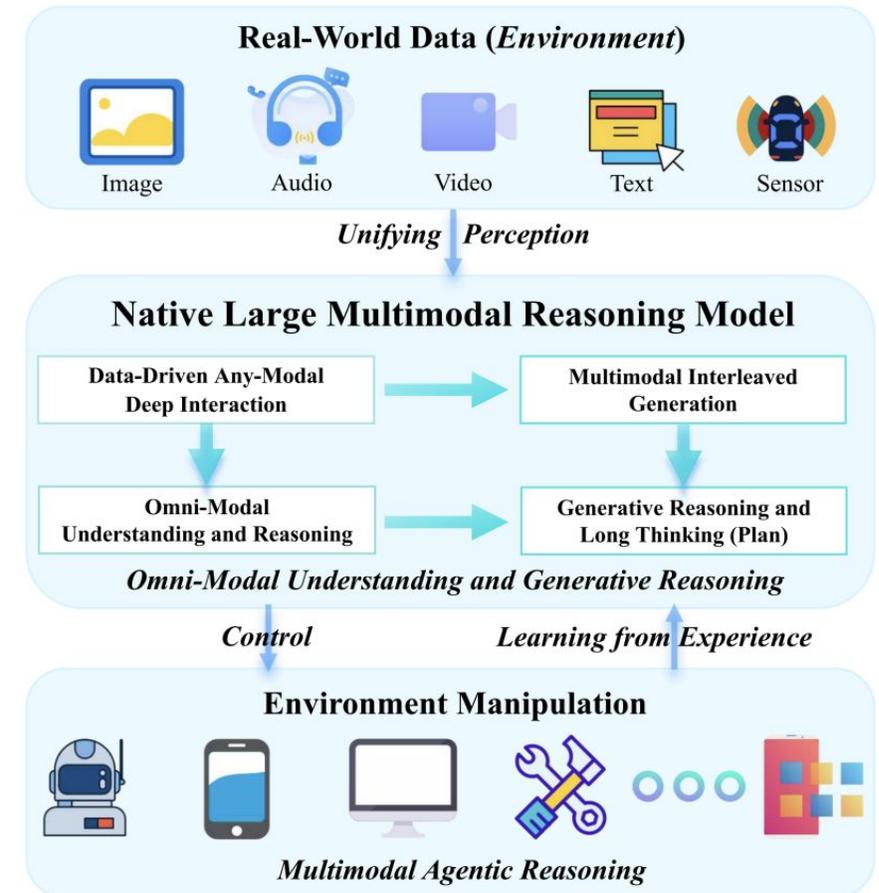
### Teach a reasoning routine:

1. list all diagram elements
2. detect arrows & directions
3. infer the process order

### Enable tool use:

4. retrieve similar images (web/RAG) →
5. measure with an image tool
6. query a knowledge graph.

*Agentic Collaboration* → Specialized agents coordinate via feedback loops



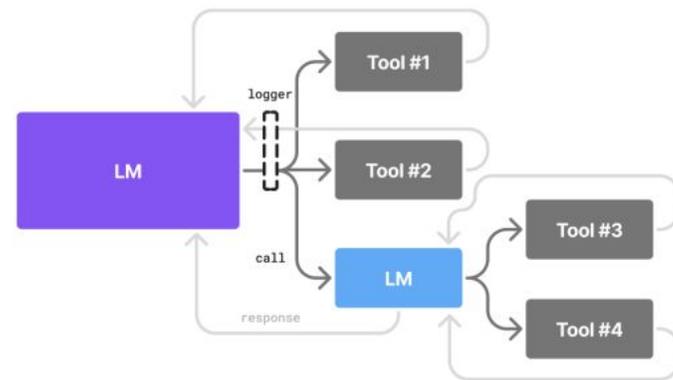
Y. Li et al. Perception, Reason, Think, and Plan: A Survey on Large Multimodal Reasoning Models. arXiv:2505.04921, 2025.

# SCALING AGENTIC AI WITH SMALL LANGUAGE MODELS

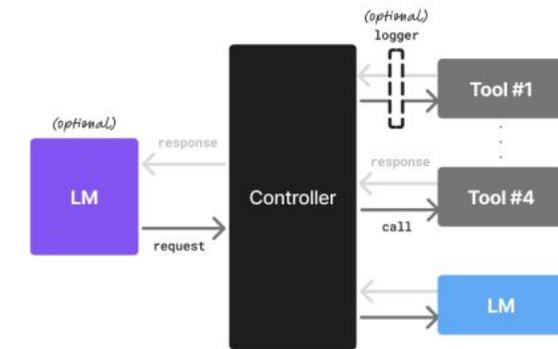
## Small Models, Big Wins

SLMs handle repetitive agent tasks with lower **latency**, cost, and on-device deployment.

**Hybrid setup:** SLMs run core loops, large LMs step in for complex reasoning.



Example Control Flow:



Example Control Flow:



Figure 1: An illustration of agentic systems with different modes of agency. *Left: Language model agency.* The language model acts both as the HCI and the orchestrator of tool calls to carry out a task. *Right: Code agency.* The language model fills the role of the HCI (optionally) while a dedicated controller code orchestrates all interactions.

P. Belcak et al. *Small Language Models are the Future of Agentic AI.* arXiv:2506.02153. 2025.

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