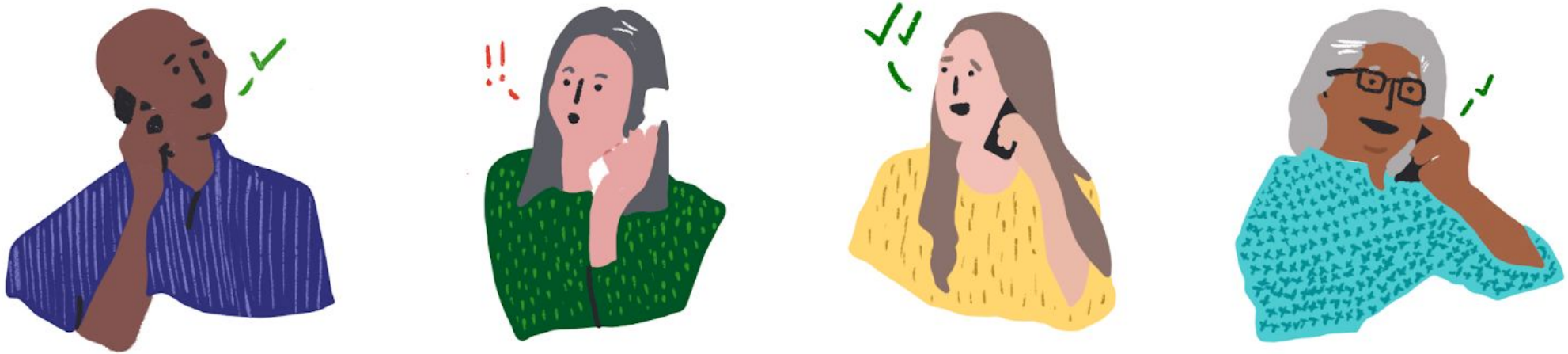

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Dr Eduardo Normando and Dr Sarah Khavandi

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Healthcare services are facing increasing demand, with limited supply of trained staff

Patients

4M
on waiting lists

https://www.england.nhs.uk/statistics/statistical-work-areas/rtt-waiting-times/rtt-data-2020-21/#Apr20

Clinicians

1-in-3
doctors report symptoms of burnout

bmjopen.bmj.com/content/10/1/e031765

Administrators

7.9M
ophthalmology outpatient visits annually

digital.nhs.uk/data-and-information/publications/stati
stical/hospital-outpatient-activi

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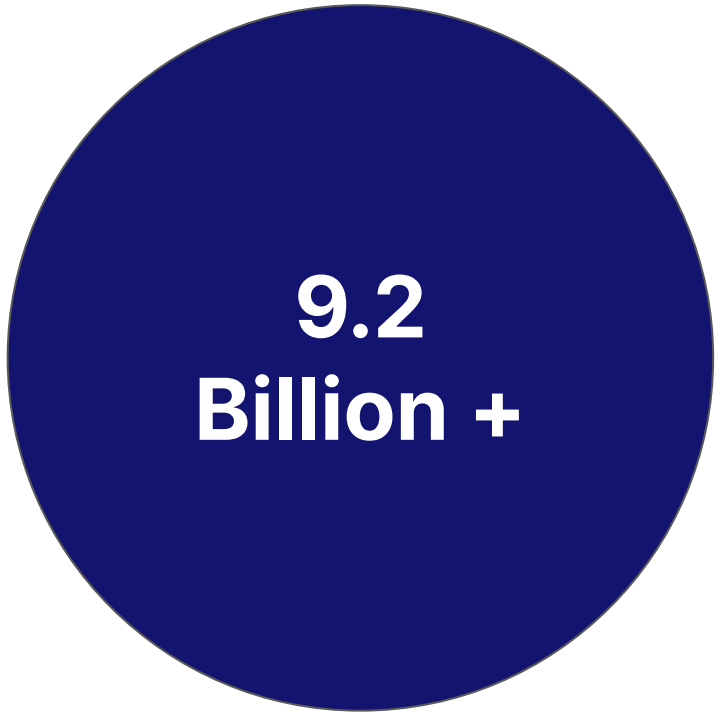
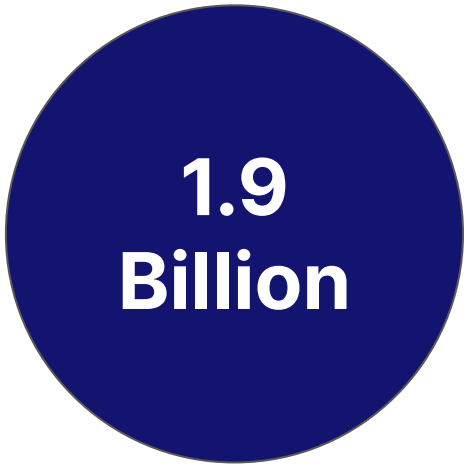
We can address this by automating routine appointments...



HEALTHCARE APPOINTMENTS

Total Addressable Market

(across OECD countries in 2017)



LOW-COMPLEXITY, ROUTINE APPOINTMENTS

Total Serviceable Market

(20% of all appointments)

AUTOMATABLE BY UFONIA

Market Share

(25% of routine conversations)

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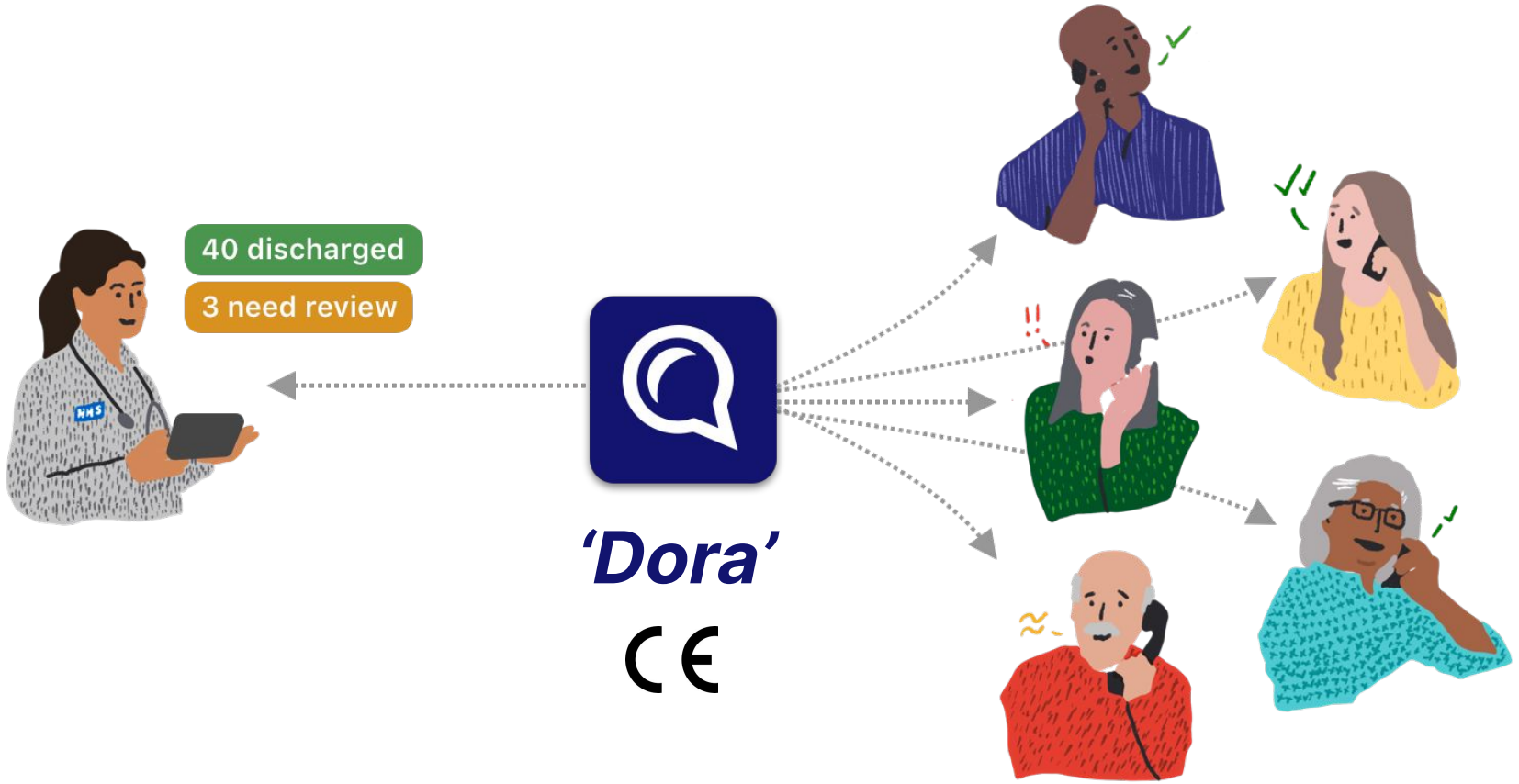
Dora is a UKCA -marked autonomous clinical assistant that can automate routine clinical conversations



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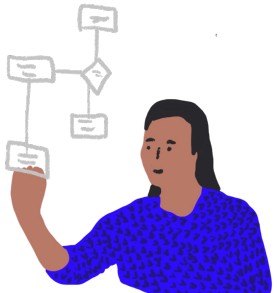
We’ve already hit key product milestones…

Regulatory Approval

UKCA/CE Mark

(for multi-co[illegible]sations)



Deployed Live

3 NHS Hospitals

(UK’s 1st FHIR integration)

Trial Evidence

NPS >50

(400 patients, average 7[illegible])

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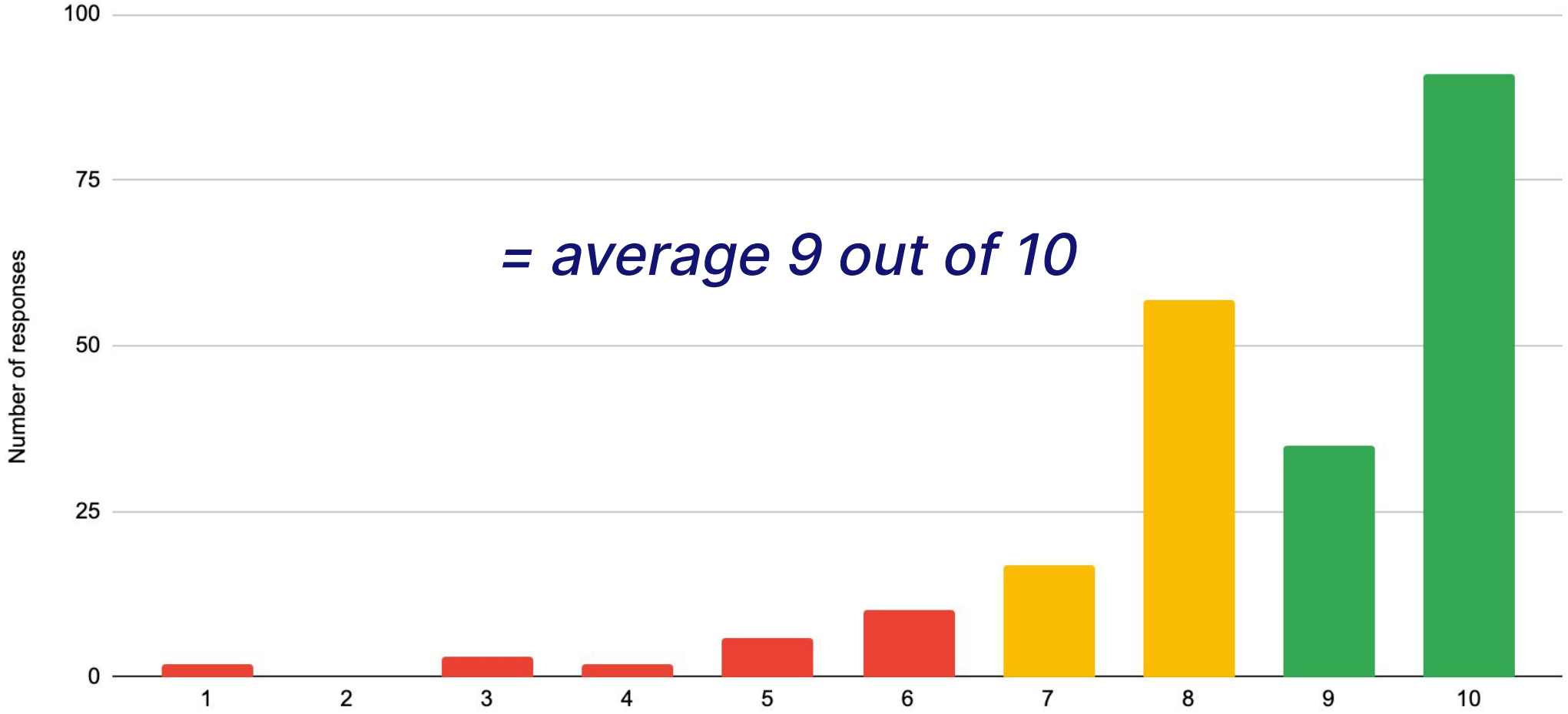
Patients are highly likely to recommend the system...



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We are now conducting further clinical studies in the UK, and establishing international partnerships to evaluate *Dora*

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Buckinghamshire Healthcare
NHS Trust

NHS
Oxford University Hospitals
NHS Foundation Trust

NHS
Imperial College Healthcare
NHS Trust

NHS
Frimley Health
NHS Foundation Trust

Maastricht UMC+

CU Medicine HONG KONG
香港中文大學醫學院
Faculty of Medicine
The Chinese University of Hong Kong

ABHI
US ACCELERATOR

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